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Circular

PFRDA/2015/22/CUST/2

Date: 28th Aug.2015

To,

The Custodian of Securities for NPS and other scheme regulated by PFRDA

Subject: PFRDA (INTERNAL AUDIT OF CUSTODIAN OF SECURITIES) GUIDANCE NOTE - 2015

This Guidance Note is issued under the Regulation 19(16) of PFRDA (Custodian of Securities) 2015.

- 2. Internal Audit is to be conducted on quarterly basis within 15 days of the next quarter.
- 3. This Guidance Note is applicable w.e.f. 01.09.2015.

Sumeet Kaur Kapoor (General Manager)



Pension Fund Regulatory & Development Authority (PFRDA)

PFRDA (INTERNAL AUDIT OF CUSTODIAN OF SECURITIES)
GUIDANCE NOTE - 2015

PFRDA (INTERNAL AUDIT OF CUSTODIAN OF SECURITIES) GUIDANCE NOTE - 2015

This Guidance Note may be referred to as PFRDA (Internal Audit of Custodian of Securities) Guidance Note – 2015.

This guidance note is being prescribed with a view to standardize Internal Audit of the Custodian of Securities for Custodian of Securities for NPS and other schemes regulated by PFRDA

1. Eligibility criteria for Appointment as Internal Auditor:

The audit may be conducted by Chartered Accountants, company secretaries or Cost and Management Accountants who have minimum 10 years of practice and who don't have any conflict of interest with CRA and PF.

2. Appointment and Fee:

Appointment and audit fee shall be approved by the Board of Custodian of Securities and audit fee to be borne by the Custodian of Securities.

3. Minimum Scope of Internal Audit:

- 3.1 The internal Audit should cover all aspects of Custodial operations and procedures including investor grienvace redressal mechanism, compliance with requirements stipulated in PFRDA Act, Rules and regulations made thereunder and guidelines issued from time to time.
- 3.2 The internal audit report shall state the methodology adopted, deficiencies observed and consideration of responses of the management on the deficiencies.
- 3.3 The report shall include summary of operation and the audit, covering the size of the operations, number of transactions audited and the number of instances where violations and deviations were observed while making observations on the compliance of any regulatory environment.
- 3.4 The report shall comment on the adequacy of the system adopted by the custodian for compliance with requirements of regulations and guidelines issued by PFRDA Act and investor grievance redressal.
- 3.5 The minimum scope of Internal Audit is detailed as per **Annexure A.** The list of scope is only indicative and not exhaustive and Custodian/ auditor may include more parameters, in addition to the minimum scope specified in Annexure 'A', based on their requirements.

4. Frequency and Reporting:

- 4.1 Internal audit is to be conducted on Quarterly basis.
- 4.2 Auditor will also report on the unresolved audit issues and actions taken thereon as a separate annexure. Auditor will seek response/clarification from the Custodian on his observations and include their response/clarification in the report and wherever the auditor is not in agreement with the response/clarification of the Custodian, the Auditor will report the reasons for disagreement. Audit report should be signed by the partner of the firm in his/her own name along-with membership number.
- 4.3 The report should be considered by the Board of Custodian of Securities and thereafter the same, along with the observations of the Board and relevant extract of the Board minutes, should be forwarded to NPS Trust/ PFRDA by the Custodian of Securities.
- 4.4 Internal Auditor will prepare, its report, giving an 'executive summary', to be followed by a detailed report. Each issue will be classified as 'High Risk' / 'Medium Risk' / 'Low Risk'.

5. Certification by Internal Auditor:

In addition to the Quarterly Internal Audit reports, every half year i.e. 30^{th} September & 31^{st} March, the Internal Auditor should submit the half yearly certification (as per *Annexure B*) to the Board of Custodian of Securities and after its consideration by the Board, Custodian of Securities will send a copy to PFRDA and NPS Trust. Consideration of Audit certification should be duly recorded in the minutes of the Custodian of Securities Board meeting. Observation of Board of Custodian of Securities and relevant extract of the Board minutes should be forwarded to NPS Trust/ PFRDA by the Custodian of Securities.

Annexure- 'A'

Scope of Internal Audit

SI.No.	Broad description	Sampling	Sub- description
1	Board Meeting	100%	Composition of Board
		100%	Frequency of meeting
		100%	Minutes of meeting
		100%	Recommendations
		100%	Delegation of Authority
2	Operational	100%	To be approved by Board
	Manual/ Procedure		Amendments , if any, to be
		100%	approved by the board
		100%	Frequency of review
			Procedure for security documents
		100%	execution
		100%	Income recognition policy- accruals
3.	Risk Management	100%	Composition of Risk Committee
	Committee	100%	Frequency of meeting
		100%	Minutes of meeting
		100%	Recommendations
4.	Risk Management Policy	100%	Approved by Board of Director
		100%	Frequency of review
		100%	Disaster recovery strategy
		100%	Business Continuity Plan
		100%	IT System audit
		100%	Data Integrity
		100%	Operational risk management
		100%	Counter party management
		100%	
		100%	Employee dealing Guidelines
5.	Adamaanac	100%	Insurance cover against risk
5.	Adequacy of Infrastructure		Adequacy of Physical Infrastructure
	Intrastructure	100%	Adequacy of IT Infrastructure
		100%	Adequacy of information Security Infrastructure
		100%	
6.	Settlement	10070	Adequacy of HR Infrastructure Receipt of orders from Pension
υ.		100%	Funds
	Processing	10070	Order matching with files received
			from SE's and conformation of
		100%	match orders to SE's
		100%	Fund Settlement
		100%	Confirmed and unconfirmed trades
		100%	Securities settlement

description		Sub- description
Scheme wise	100%	Scheme CG, SG, NPS LITE
reconciliation of	100%	Scheme E Tier I & II
	100%	Scheme C Tier I & II
Pension Funds	100%	Scheme G Tier I & II
	100%	Corporate CG scheme
	10070	APY or Any other scheme regulated
	100%	by PFRDA
		Reconciliation between Pension
	100%	Scheme a/c and CGSL
	40004	Installation of voice Recording
(Front office)	100%	Machine
	1000/	System and procedure of dealing in
	100%	Equity and Debt Maintenance of records for
	100%	investment justifications
Back office		Deployment of adequate officials
procedure	10070	No password sharing between
	100%	officers
	100%	Accounting and settlement of deal
	100%	Deal execution through STP
Safe Keeping		Crediting securities to the
	4000/	designated demat account of
	100%	specified Pension Funds
	1000/	Intimating about free holdings in the securities a/c to the Pension Funds
	10070	Physical securities if any are
		properly coded and stored in High
	100%	security vaults
		Closed circuit TV with hidden
	100%	camera
		Access control
	100%	Full time security staff
	10070	
Accet Completes	4000/	Adequate Insurance of securities
Asset Servicing	100%	Event tracking Eligibility computation for all types of
		events both monetary and non-
	100%	monetary
Ī		Timely collection of all the dues
	100%	Issuer and registrar of companies
		Receipt and matching of Corporate
		Actions
	100%	Daily saleable Holding Report
	1000/	Daily transaction statement (on next
rulius/NFS ITUSt		day)
H		Daily shortage report
-	100%	Report of Corporate action Corporate Action receipt reports on
	100%	daily basis.
	Holdings for each Pension Funds Dealing Procedure (Front office) Back office procedure	Holdings for each 100% 1

SI. No.	Broad description	Sampling	
12	Reporting to		Sub- description
12	Pension Funds/NPS Trust	100%	Put & Call Intimation
1		100%	Outstanding Corporate Action
1		100%	Ex-Date Report
		100%	MIS to NPS Trust and PFRDA
13	Accounting	25%	Deal tickets
		. 25%	DIS/DIP statement & Intimation to the custodian
		25%	Verification of timely and accurate capturing of trades
		100%	Compliance with accounting Standards
		: 100%	Adherence to accounting policy
		25%	Corporate action- bonus, rights, dividend, interest
]	25%	receivable
		25%	Reversal of brokerage on daily basis
]	100%	Outsourcing (100% of all items under the scope of
		100%	'accounting', if it is outsourced)
14	Valuation of Asset Under Custody (AUC)	. 100%	Valuation of AUC – Equity as per guidelines
		50%	Valuation of AUC – Debt as per guidelines
		. 10%	Deviations, if any.
15	Disclosure	. 100%	Portfolio Disclosure
5): -		100%	Half Yearly Financial statement
		100%	Annual report
16	Periodical returns to	100%	Timely submission
	Authority/ Trust	100%	Accuracy of data
		100%	Procedure of generation of data and report
		: 100%	procedure for capturing Down grading of investment
17	Compliances	100%	Compliance to clauses of Tripartite Agreement
		100%	Compliance to Guidelines and Guidance note
		100%	Compliance to Internal Guidelines, Operational manual
		100%	Adequacy and efficacy of Internal Control system and procedures
18	Internal Audit/ Custodian/ Scheme Audit		To see the exceptions of audit & compliance there of
	Scheme Audit		To see the exceptions of audit & compliance there of

Note: The above list of scope is only indicative and not exhaustive. Custodian/auditor may include more parameters based on their requirements.

Annexure - B'

On the letter head of Audit Firm Half Yearly Certificate for Internal Audit

To Board of Custodian of Securities
We consider the contract of th
We have examined the relevant books of accounts, records and documents maintained by('Custodian of Securities) for the Half
Year ended on of FY
The purpose of this audit is to examine that the processes, procedures followed and the operations carried out by the Pension Fund Manager, are in compliance with Investment Management Agreement (IMA) signed by the Custodian of Securities with the NPS Trust.
We have conducted the audit as per PFRDA (internal auditor of custodian of securities) GUIDANCE NOTE - 2015
Further our procedures covered all the areas listed in scope of work stipulated in Annexure A of the above Guidance Note. (Enclosed, duly signed by us under reference to this certificate.)
Based on our scrutiny of the books of accounts, records and documents maintained by the Custodian of Securities, we certify that the Custodian of Securities has complied, in all material respect, with the relevant clauses of tripartite agreement, Guidelines / Regulations / Circulars of NPS Trust/ PFRDA and Investment Policy of the PFM to the extent covered by the scope of work stipulated in Annexure A and any additional Scope of work agreed with the Pension Fund Manager.
We declare that we do not have any direct/ indirect interest in or relationship with shareholders/ directors of Custodian of Securities.
In our opinion and to the best of our information and according to the explanation given to us by the Custodian of Securities, the internal audit report provided by us as per Annexure and subject to our observations contained therein, covers the entire scope of the Audit and is true and correct.
Yours truly
For (Name of Firm) Chartered Accountants Firm Regn No
(Name of Partner) Partner Membership No: Place: Date: